

MyLearning System Requirements

The web-based courses on DODD MyLearning are designed for modern browsers. These courses include video and interactions that require a **strong and consistent internet connection**.

Detailed requirements are below.

Browser Support*

Browser	Minimum Version	Recommended Version
Google Chrome	68.0.3440	Latest version
Microsoft Edge	Edge 17	Latest version
Apple Safari	Safari 11	Latest version
Mozilla Firefox	60.3.0	Latest version

*Microsoft Internet Explorer is no longer supported. Any course you take with this browser will not register completion correctly.

Mobile Support

Operating System	Minimum Version	Recommended Version
Android OS 4.4 or later	Google Chrome Mobile v69.2.3497	Latest version
Apple iOS 10 or later	Safari Mobile v10.0.1	Latest version

Required Plug-ins

JavaScript and font downloads must be enabled in your browser in order to access online courses and have them work properly.

Browser Performance

To view DODD MyLearning courses without interruption make sure you

- have a strong and consistent Internet connection, using mobile data is not recommended and could cause time-out issues
- clear out your browser cache.
- and use a compatible browser and make sure the browser and required plug-ins are up-to-date.

Need Help?

Contact ITSCallCenter@dodd.ohio.gov or call 1-800-617-6733, option 4.